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DAC Technical Support Bulletin  
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**Subject: Clarification of Installation Procedure for External Microphone / Remote Control Switch Harness (April 2002 User's Manual, Chapter 7, Page 29)**

Customers who have purchased the optional external harness for SSABR have noted the following issues when attempting to attach it to the SSABR unit:

- Screws on harness connector are difficult to tighten
- Unit may turn on and start recording with no apparent action from the user
- Unit may indicate "FULL" after harness has been installed

To mitigate and/or avoid these issues, DAC recommends the following:

- Because the two harness connector screws are the "jacking" variety, not the "floating" type as would be found on most PC-type serial and/or parallel cables, the user must tighten one screw 1-2 turns, then tighten the other screw the same amount, shifting back and forth until both are fully tightened. Remove the harness connector using the reverse procedure.
- When either installing OR REMOVING the external harness, it is recommended that 1) the remote control switch should be set to the OFF position, and 2) the battery should be removed until the harness is fully installed or removed. Reinstall the battery when done.

We apologize for any inconvenience these issues have caused, and hope our recommendations prevent these issues from recurring. Please do not hesitate to contact us at 1-877-532-2283 if you have any other questions or concerns.

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