



Digital Audio Corporation
A DRI Company
5121 Holly Ridge Drive
Raleigh, NC 27612
Phone 919.782.6767
Fax 919.782.6766
www.dacaudio.com

DAC Technical Support Bulletin
Release Date: May 28, 2003
TSBSBR07

Subject: Upgrade instructions for SSABR Version 2.1.0 and higher on Windows 2000 and Windows XP

This Technical Support Bulletin only relates to upgrading the SSABR software on Windows 2000 and Windows XP operating systems.

When upgrading from older version of the SSABR software (Version 2.0.3 and lower), the drivers for the SSABR USB may require manual updating. If upon installing the new software over an older version of the SSABR software, the USB connected SSABR is not detected, you will have to manually update the drivers.

This process, although cumbersome, will insure that the correct new driver is loaded. Uninstalling the old software and reinstalling the new will still require this process. It is not required that you first uninstall the older version of the SSABR software before installing the latest version.

After installing the new software, attach the SSABR via the USB cable. If the software fails to detect the SSABR, update the drivers while the SSABR is still attached. To update the drivers:

1. Right click on the "My Computer" icon located either on your desktop or within the Start Menu.
2. Select "Properties" in the menu that appears.
3. A window entitled "System Properties" will appear, select the "Hardware" tab.
4. Click the "Device Manager" button.
5. The Device Manager will appear. In the list of hardware devices will be an item entitled "WinRT for USB" (most likely at the bottom of the list). Beneath the "WinRT for USB" is an item entitled "SSABR – Solid State Audio Body Recorder" with a yellow exclamation point icon beside it. This icon indicates a driver problem. Double click on the SSABR entry.
6. The Properties window for the SSABR device will appear. Select the "Driver" tab.
7. Click the "Update Driver" button.

8. The Upgrade Device Driver Wizard will appear.
- In Windows 2000:
 - (a) Remove the installation CD from your CD drive
 - (b) Choose the option for “Search for a suitable driver” and click “Next”
 - (c) In the Locate Driver Files Window check “Specify a location” and uncheck the other options
 - (d) Specify the location of the driver files located in the installation folder of the SSABR software (usually “C:\Program Files\Digital Audio Corporation\SSABR\Drivers”) and click “OK”
 - (e) Windows may inform you that it found a driver that is a closer match than the current one, click “Next”
 - (f) The new driver will be installed
 - (g) Click “Finish”

 - In Windows XP
 - (a) Remove the installation CD from your CD drive
 - (b) Choose “Install Software Automatically” and click “Next”
 - (c) The operating system will search for the drivers on your machine. A window will appear listing several possible files.
 - (d) If a list of files is presented then choose the **first** item listed and click OK. If the installation CD still remains in your CD drive, the search for the drivers will also locate the drivers on the CD. Still select the first item in the list.
 - (e) The new driver will be installed.

Please contact us at 1-877-532-2283 if you have any other questions or concerns.

Andy Jarrell
SSABR Project Engineer